

## SWIMMING POOL MAINTENANCE

It is very important to keep the water at the correct Chlorine & pH levels, ensuring that it is crystal clear and safe to use at **ALL** times. Although mainly used in the summer months, your swimming pool will need maintenance throughout the year. This is something that many property owners don't realise or forget, but is very important to ensure that you or your guests are not greeted by a dirty pool and do not contract any infections or illness from using your pool. **Watermaid Europe S.L** offer a monthly or annual pool maintenance contract that provides cleaning and maintenance of your swimming pool.

### **Benefits of this service are: -**

- **Summer months – 2 x Weekly pool cleaning from May to September (*Heated Pool all year*)**
- **Winter months – 1 x Fortnightly pool cleaning from October to April – *Total of 66 visits / year.***
- **Chemical levels monitored and maintained at optimum levels (*additional charge for chemicals used where an automatic pool system is not installed*)**
- **Removal of floating debris**
- **Cleaning of pool floor and sides to ensure a crystal clear swimming pool**

### **Further details of the Pool Cleaning options are detailed below**

#### **One-off Intensive Cleanse**

If your pool has not been cleaned for a while it may be necessary to perform an initial intensive cleanse prior to the introduction of regular cleaning. This will consist of an in-depth chlorination that ensures the proper disinfection of the water, cleaning of the bottom and sides of the pool and ensuring that the PH regulation is between the desired 7.2 and 7.6. Additionally, this treatment also has algacide and flocculent to ensure the removal of algae and particles not removed by the filter.

It is recommended that after an intensive cleanse has been performed that a regular pool cleaning is implemented.

#### **Regular Pool Cleaning *Terms and Conditions:***

The regular maintenance of your pool will include the following: -

- **Maintenance of installed systems (where fitted) – Saltwater Chlorination, Ion/Oxy-dation, Auto-pH to the manufacturers recommendations.**
- **PH control - maintaining the correct level between 7.2 and 7.6**
- **Maintaining the Optimum level of chlorine ensuring the proper elimination of organisms and keeping the water clean and clear.**
- **Maintaining The Optimum levels of Chlorine Stabiliser**
- **Use of flocculent to remove particles not collected by the sand filter and purifier**
- **Cleaning / Backwashing of the filter**
- **Cleaning of the pump pre-filter**
- **Cleaning the skimmer filters to remove larger debris**
- **Brushing / Vacuum cleaning the bottom and sides of the pool**
- **Exclusions – Pool covers are susceptible to wear and tear and may need cleaning from time to time – this can be arranged but is not part of our contract**

**Advice and recommendations will be given where requested or where a problem exists**

#### **Payment terms**

- **Costs are calculated for individual pools and subject to review on an annual basis**
- **Annual contracts – Payment in advance at agreed price on anniversary**
- **One-off Service – price given and payment agreed prior to commencement of service**

# Contract Agreement for maintenance of swimming pool and ancillary equipment

## Watermaid Europe, S.L.

### Registered address:

Urbanisation Camposol Golf, Poligono C4, Neptuno 650, Mazarron.30875. Murcia

Hereby accept to maintain the Swimming pool and installed systems

Owned by - Name: \_\_\_\_\_

House No: \_\_\_\_\_

Address: \_\_\_\_\_

Town: \_\_\_\_\_

Region: \_\_\_\_\_

For a period of **12 Months from - Date:** \_\_\_\_\_ In accordance with the Terms and Conditions as set out in page 1 of this document by **Watermaid Europe S.L.**

The agreed total price for this contract is: € \_\_\_\_\_ Including IVA / VAT

*The contract maybe altered, **Increasing or Reducing** the service level requirements at the customer's discretion or at the discretion of **Watermaid Europe S.L.** in writing or email exchange with 1 months notice prior to the anniversary or commencement of this agreement.*

Customer Signature: .....

Print Name: .....

Returning this completed service contract by Email with payment of the agreed amount is accepted as a "signed" agreement between **Watermaid Europe S.L.** and yourself to the terms and conditions set out within the document.

**On completion please print / save a copy for your records before returning to – [info@watermaid-europe.com](mailto:info@watermaid-europe.com)**